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1 17. (ONCE AMENDED) [The] A point management system [according to claim 11,]
employing a computer for managing points issued to each customer who receives service
according to the issued points, comprising:

point issue means for issuing the points to the customer according to transactions
performed by the customer;

point accumulation means for calculating and accumulating the issued points of a current
transaction and issued point of a previous transaction;

point notification means for notifying the customer of point information comprising the
issued points; and

customer identification means for identifying the customer according to customer
identification information;

wherein the point notification means [has] includes service contents storage means for
storing a list of types of services and corresponding points, reads data out of the storage means
according to a type selected by the customer through [the] a terminal, and notifies the customer
of the read data.

2 18. (ONCE AMENDED) [The] A point management system [according to claim 11,]
employing a computer for managing points issued to each customer who receives service
according to the issued points, comprising:

point issue means for issuing the points to the customer according to transactions
performed by the customer;

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point accumulation means for calculating and accumulating the issued points;
point notification means for notifying the customer of point information comprising the
issued points; and
customer identification means for identifying the customer according to customer
identification information;

wherein the point notification means [has] includes service contents storage means for
storing a list of services and corresponding points, selects a range of services available for the
cumulative points of the customer, and notifies the customer of the selected services.

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3 24. (ONCE AMENDED) [The] A point management system [according to claim 23,]
employing a computer for managing points issued to each customer who receives service
according to the issued points, comprising:

point issue means for issuing the points to the customer according to transactions
performed by the customer;

point accumulation means for calculating and accumulating the issued points, includes
condition monitor means for changing the accumulated points according to predetermined
conditions; and

customer identification means for identifying the customer according to customer
identification information;

wherein the condition monitor means adds interest to the customer's points according to
the [cumulative] accumulated points and periods of time.

4 25. (ONCE AMENDED) [The] A point management system [according to claim 23,]
employing a computer for managing points issued to each customer who receives service
according to the issued points, comprising:

point issue means for issuing the points to the customer according to transactions
performed by the customer;

point accumulation means for calculating and accumulating the issued points, includes
condition monitor means for changing the accumulated points according to predetermined
conditions; and

customer identification means for identifying the customer according to customer
identification information;

wherein the condition monitor means decreases the customer's points if the customer does
not carryout a [carries out no] transaction during a predetermined period.

5 26. (ONCE AMENDED) [The] A point management system [according to claim 1,]
employing a computer for managing points issued to each customer who receives service
according to the issued points, comprising:

point issue means for issuing the points to the customer according to transactions
performed by the customer;

point accumulation means for calculating and accumulating the issued points; and
customer identification means for identifying the customer according to customer
identification information;

yn wherein the point accumulation means [has] includes means for converting the customer's points managed by a group of stores into points managed by another group of stores according to a predetermined rate if the customer requests the conversion.

Sub H3 6 28. (ONCE AMENDED) [The] A point management system [according to claim 27,] employing a computer for managing points issued to each customer who receives service according to the issued points, comprising:

yn point issue means for issuing the points to the customer according to transactions performed by the customer;

point accumulation means for calculating and accumulating the issued points; and
customer identification means for identifying the customer according to customer identification information;

wherein the point management system provides a service including a software service [is] in accordance with an amount of the accumulated points, [the software service to the customer with image and voice data through communication circuits,] and the point accumulation means decreases the customer's [cumulative] accumulated points according to a period of time of providing the software service [, for example, such as music software, or video software].

Sub H4 7 29. (ONCE AMENDED) The point management system according to claim [27] ~~28~~, wherein the software service is provided to the customer with image and voice data [such as music software or video software,] through communication circuits, and the point accumulation

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means [decreases the customer's cumulative points according to a period of time of providing the software services and] displays the decreased points on [the] a display [of the customer terminal] by denoting an alphanumeric number representing the customer's [cumulative] accumulated points and by counting down the customer's [cumulative] accumulated points in order.

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30. (ONCE AMENDED) The point management system according to claim [27] 28, wherein the point accumulation means [decreases the customer's cumulative points according to a period of time of providing the software services and] displays the decreased points on [the] a display [of the customer terminal,] by denoting a colored striped line thereof and by reducing the length of the [colored] striped line [in order]. 6

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14 30. (AMENDED) [The] A point management system [according to claim 45,] employing a computer for managing points issued to each customer who receives service according to the issued points, comprising:

point issue means for issuing the points to the customer according to transactions performed by the customer;

point accumulation means for calculating and accumulating the issued points;

point notification means for notifying the customer of point information comprising the issued points; and

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customer identification means for identifying the customer according to customer identification information;

wherein the [data processing] point notification means comprises service contents storage means for storing a list of types of services and corresponding points, and according to a request from the customer [reads out] displays the list of the types of services and corresponding points [data] to the customer.

15 32. (ONCE AMENDED) [The] A point management system [according to claim 1,]
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employing a computer for managing points issued to each customer who receives service according to the issued points, comprising:

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point issue means for issuing the points to the customer according to transactions performed by the customer;

point accumulation means for calculating and accumulating the issued points;

point notification means for notifying the customer of point information comprising the issued points; and

customer identification means for identifying the customer according to customer identification information;

wherein the point notification means further comprises service contents storage means for selecting a range of services available for [cumulative] the accumulated points of the customer, and notifies the customer of the selected services.